AD Self Service Password Reset Tool

The AD Self Service Password Reset Tool will allow faculty and staff the ability to reset their computer-email password on and off campus. Choose a link below:

How to Enroll
How to Reset Your Password
How to Enroll:

- Go to: [https://reset.fletcher.edu:9251](https://reset.fletcher.edu:9251)
- Or [www.fletcher.edu > Faculty & Staff > Quick Links](www.fletcher.edu)

- On the welcome screen enter the information as follows:
  - User Name: computer username (ex. Luke Skywalker = Iskywalker)
  - Password: Your computer password

- Once you're logged in you will see the Welcome message
- Click the green “Click Here” button to get started.
• On the next page, choose your two reset questions and answers. Then click the green “Next” button to finish enrollment.

• You can also setup a profile and change your password in the portal.
• Change Password Screen:
How to reset your password:

- Click “Reset Password” link

- Enter your username and the CAPTCHA info to continue
Answer your security questions and enter the CAPTCHA info to continue to reset your password.